

### **News Update 3.10.09: Personal Casework**

An important function of the UCU is to support members with a range of work-related problems. The bulk of this work is carried out by volunteer union reps supported by the full time union officials. Some of our reps are members of the branch executive and involved in collective negotiations and the other more public aspects of the union branch, but others focus purely on the personal casework side of the union activity. Although sometimes challenging, personal casework can also be very rewarding. New caseworkers will first be given training by UCU and then supported by more experienced reps (and only assigned as much work as you have the time to deal with). The details of upcoming training sessions can be found at <http://www.ucu.org.uk/index.cfm?articleid=3111> – UCU may be able to pay your travelling expenses. If you are interested in supporting your fellow employees in this way, please contact [ucu@manchester.ac.uk](mailto:ucu@manchester.ac.uk)